

**METHODS AND APPARATUS FOR WIRELESS OPERATOR
REMOTE CONTROL IN DOCUMENT PROCESSING SYSTEMS**

Abstract

Techniques for remote control of item transports used in financial document processing are described. An operator uses a handheld control unit to establish a communication session with a transport. The transport sends status and error messages to the control unit, and the operator uses the control unit to issue commands to the transport. The transport is able to notify the operator of exceptions and other conditions, and the operator is able to exercise full control over the transport, without a need for the operator to go to a central console in order to obtain information and issue commands.

TECHNOLOGICAL